



Commissioners for Oaths

41 North Road, Southall
Middlesex UB1 2JL
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Tel: 020 8813 8996

Fax: 020 8813 8555 (Family)

E-mail: law@jungsolicitors.com

Fax: 020 8813 8559 (Criminal & All Other Matters)

24-HR EMERGENCY NUMBERS: 07956 279170 or 07956 867370

Jung & Co Customer Satisfaction Form

Client Name		File Reference	
Fee Earner			
Date sent out		Date returned	

		Strongly Agree	Agree	Don't know	Disagree	Strongly Disagree
1	Did you find our service overall satisfactory	5	4	3	2	1
2	Did we give you information that was easy to understand	5	4	3	2	1
3	Did you find us helpful and friendly	5	4	3	2	1
4	Did you feel that you got clear legal advice	5	4	3	2	1
5	Did we keep you up-to-date with the progress of your case	5	4	3	2	1
6	Did we understand your needs	5	4	3	2	1
7	Would you recommend us to someone else	5	4	3	2	1
Please record any general comments below						